PANELIST HANDOUT TWO SUBJECT: SERVICES

Do not write your name on this handout - your comments will be anonymous.

Directions: Please take 2-3 minutes to complete this before our next roundtable discussion:

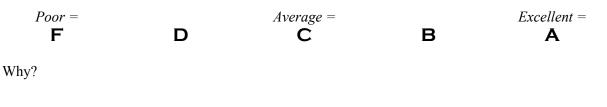
SECTION A: RATINGS

Circle the letter that best represents your opinion. Use the scale below to rate each statement:

			e only one h questic	0
1.	HR provides timely response to my inquiries.	Y	Ν	?
2.	HR is accessible to me.	Y	Ν	?
3.	HR is a trusted resource that keeps confidences.	Y	Ν	?
4.	I have confidence that HR will help me to resolve my issue or problem.		Ν	?
5.	Most employees feel that HR has our interests in mind.	Y	Ν	?
6.	HR is an advocate for positive change in this company.	Y	Ν	?
7.	I understand how the internal job application process works at Bio-Rad.	Y	Ν	?

Report Card

Overall, given my experiences, I would give HR the following report card (circle one):



More questions on the back >>>

SECTION B: COMMENTS

1.	What is your definition of a timely response? Can you provide examples?	•
2.	What services have been most positive in your dealings with HR? Why?	•
3.	What services have not been satisfactory in your dealings with HR? Why?	•
4.	Other Comments	